13 Entrican Avenue Remuera Auckland 1050 New Zealand

14 November 2010

TO WHOM IT MAY CONCERN

We retained Rory Gordon of Good London Builders to be the project manager for a substantial renovation to our property in Chelsea, London.

Rory's role included working closely with our two architects during the design and feasibility stage of the project, managing the tender process leading to the appointment of the builders and then the project management of the works.

We were delighted with Rory's services at every stage. We are very particular clients and Rory was aware that we wanted a very high quality job. Throughout the project Rory was very easy to work with, focussed on finding proactive solutions to issues as they arose, conscious of the need to manage the project to a budget, and was very attentive to detail and quality at all stages of the works.

Of particular note was Rory's outstanding communication with us at the end of every day during the project. We are not living in the UK and managing the project from a distance was of real concern to us. Rory's photos, videos and detailed reports were exceptional. At no stage did we feel that our work was compromised by not being able to be on site.

We had no issues discussing any aspect of the project with him. He was professional at all times and we considered that he represented our position well with the builders. We have undertaken a number of renovation and building projects overseas before and we have won architectural awards for some of these works. The quality of the project Rory managed is equal to what we have experienced before. We would have no hesitation recommending Rory and Good London Builders to others.

Yours faithfully

Andrew Peterson