



Endemol UK plc

Shepherds Building Central
Charecroft Way
Shepherds Bush
London, W14 0EE
Telephone 0870 333 1700
Facsimile 0870 333 1800
E-mail: info@endemolUK.com
<http://www.endemolUK.com>

48 Fontarabia Rd
London
SW115PF

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To whom it may concern

We employed Rory Gordon of Good London Builders from August 2010 to April 2011 to manage all aspects of the refurbishment of our four (now six!) bedroom house in Battersea. This included the design/planning and tender process as well the actual build itself. The job itself was relatively large, involving the conversion of a loft into three bedrooms and a bathroom, and the addition of a substantial rear extension. We also redesigned the lay-out of both the Ground and First floors and also the garden.

We are exceptionally pleased with both the result and Rory's contribution to it. Some of the key highlights of his service were:-

- The daily update including photos - both exciting and reassuring.
- His liaising with all parties (builders, planners, architects, structural engineers, neighbours/party wall issues and any number of suppliers) - dealing with the numerous small issues that arise, and involving us only when necessary. We just wouldn't have had the time (or patience) to do this...
- Access to the ideas, experience and contacts Rory has gained from previous projects - whether it's space saving sliding doors, a clothes drier suspended from the ceiling or which wine cooler to go for, he will probably have seen it before and know where to find it.
- Decision making - gave us clear timelines on when decisions (kitchen, bathroom, carpets, paint colours etc) would be required by.
- Money - you recover a significant part of his fee though the trade discounts he is able to obtain.
- And most important of all - Quality! All suppliers were very aware that only perfection would do - and they would be required to carry on until they achieved it.

We would have no hesitation in recommending Rory to anyone considering such a project.

Yours faithfully,

A handwritten signature in black ink, appearing to read "Richard Johnston".

Richard Johnston
Chief Financial Officer
Endemol UK plc

Part of Endemol UK plc

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