

06/07/2022

To whom it may concern,

This was the second large-scale project we have commissioned through Good London Builders and once again we were incredibly happy with the outcome. Our requirement this time was an alteration and full refurbishment to the lower ground floor of our house. It was important to get this right as we spend most of our time in this space and Rory and the team worked well with the architect that I had commissioned for the project.

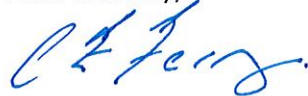
The proactivity from Good London Builders (GLB) was exceptional and the delivery, focussed on logistics and timings, was first class, during a period where we all know suppliers, materials and labour have been incredibly hard to button down. GLB, and in particular Rory, worked hard to make sure everything was delivered. When there were a few supply issues, Rory handled them extremely well and kept us fully informed.

The second phase of this project was a large outbuilding which we had to do major structural alterations to our existing garage space. We had a turbulent time with the planning process, but it was Rory and the team he brought in that turned this all around for us. The original approach (by others) had not been successful, but through excellent contacts, perseverance, and a novel strategy we managed to get exactly what we want. It took quite a bit of time to get the planning authorities on side, however the result was worth it. The delivery of the project was then seamless, and we now have the most stunning outbuilding which is the envy of our neighbours. It is a brilliant addition to the property with our ever-maturing family having a space to let off steam. Alternatively, we now can have friends to stay but with the freedom to allow them to come and go as they please.

Overall, we couldn't be more pleased with the process, the delivery, and the aftercare that Rory and the Good London Builders team have delivered. We will take a breath, enjoy what we have done and then think seriously about the next project we need them to do!

If you are looking to do a large-scale structural project or a major refurbishment, then I strongly recommend you contact Rory and the GLB team.

Yours sincerely,



Kate Ferry
Group Chief Financial Officer